



## **Account Closure / Deletion Policy**

At Paterson Securities Private Limited, we prioritize your privacy and data control. To request deletion of your account, please follow the steps below. Before deleting the account the client account should be closed upon a specific request from the client.

1. The request can be raised by sending an email to [compliance@paterson.co.in](mailto:compliance@paterson.co.in) with the subject line "Account Deletion Request". from the registered email address to verify the identity.
2. The closure shall be effective after a period of seven working days from the date of application/intimation or the date of settlement of accounts, whichever is later.
3. Settlement of account shall mean that there is no outstanding balance of shares or funds in the books of the client with Paterson, and the same is confirmed by the Paterson. The date of confirmation shall be the effective date of settlement.

### Process from Our end

Username and Password: Permanently removed from our systems.

Email Address: Unlinked from your account and deleted unless required for legal compliance.

Historical Data: All user-generated content (e.g., activity logs, preferences, and associated records) will be erased.

### Retained Data (if applicable):

Legal Obligations: Certain data may be retained for up to 90 days post-deletion to comply with laws, resolve disputes, or enforce agreements.

Aggregated/Anonymous Data: Non-identifiable usage patterns may be preserved for analytics purposes.

### Processing Timeline:

We aim to process deletion requests within 7 business days. You will receive a confirmation email once completed.

For questions or additional concerns, contact our support team at [compliance@paterson.co.in](mailto:compliance@paterson.co.in)

This policy ensures transparency while safeguarding your rights under data protection regulations..